

# Greater Cincinnati Credit Union

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## **Annual Report for GCCU Security Office**

The primary mission of the GCCU security office is to ensure the security and safety of the employees and members of GCCU, and their assets. The office does this through training, inspection, and investigations.

Tasks performed by GCCU's security office includes: investigations of crimes against GCCU and its members; attending court cases arising from those investigations; assisting other financial institutions and law enforcement agencies with their investigations; performing background investigations into potential GCCU employees; attending monthly FIA meetings; creating and distributing alerts to GCCU employees on crime trends; performing inspections of facilities and operations; and delivering training on crime trends, procedures in responding to crimes, and personal security.

In 2015, GCCU's security initiated eleven formal investigations. Nine of those were thefts involving checks or ATMs. One case concerned an attempted theft of a motor vehicle financed by GCCU, and one case involved a truck crashing into the fence at GCCU's Westwood location. Documented theft losses were \$11,282.92. Recovered thus far in those cases is \$4,154.44. Ongoing restitution continues in two of those cases. Five cases continue to be actively investigated by police. A notable case from 2014 was resolved in 2015 with the conviction of the man who stole over \$6,500.00 from GCCU via checks and ATMs. Upon his release from jail, he will complete full restitution while on probation.

Throughout the year, GCCU security received requests to review video for actions occurring on GCCU properties. Most of those requests are internal, though some came from other financial institutions or law enforcement agencies.

In 2015, GCCU's security office also:

- Issued 32 alerts to GCCU staff covering crime trends and security issues.
- Performed two evening security inspections checking on the physical security of all locations.
- Performed 12 background checks on applicants for employment with the GCCU.
- Delivered two formal training classes, which covered the Regional Robbery Response plan, security policies and procedures, and personal security issues.

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