Greater Cincinnati Credit Union
Visa® Account Updater (VAU) Program

Has your GCCU Visa Credit or Debit Card ever been lost, stolen or reissued? The process of having to contact multiple merchants and switch over multiple recurring payments can be a hassle. The **Visa Account Updater Program** is a great way to help you prevent declines of recurring payments due to changes in card information.

The Visa® Account Updater service will provide you with a seamless transition when your GCCU Visa® Credit or Debit Card expires or is replaced. The VAU program will automatically update your new card number and/or expiration date on file if you have recurring payments set up using your GCCU Visa® Credit or Debit Card. Any merchants that participate in the Visa® VAU program will automatically receive your updated card information.

No more hassle when the following events occur:

- GCCU Visa® Credit or Debit Card is reissued due to normal expiration
- GCCU Visa® Credit or Debit Card is lost or stolen
- GCCU Visa® Credit or Debit Card is compromised

As a valued cardholder, you can experience:

- A seamless all-in-one card account update process
- No unnecessary communication with or uninterrupted service from participating merchants for changes with your new card information
- Less chance of authorization declines on your recurring payment transactions

And when your card expires or is re-issued, you won't have to update your payment information with participating merchants.

- Skip the time and hassle of re-entering or resubmitting your payment info
- Avoid declined payments and service interruptions
- Count on us to keep your card information safe & secure

You will be automatically enrolled in Visa® Account Updater. It's automatic & free – there's nothing you need to do to initiate this service.

While we feel that participation in the Visa® Account Updater program is a benefit to you as a GCCU Visa® Credit or Debit Card holder, we would like to give you an opportunity to Opt Out of this service if you desire.

If you wish to Opt Out of Visa® Account Updater, please:

- Call us at 800-803-1234,
- Visit a GCCU Branch location,
- Visit https://www.gccu.org/vauoptout/
- Or complete the enclosed Visa Account Updater Opt Out form and mail it per the instructions

Visa Account Updater Opt Out Form

Name: _____

Last 4 Digits of Membership Account Number: _____

Last 4 Digits of GCCU Visa® Credit Card Number: _____

Last 4 Digits of GCCU Visa® Debit Card Number(s): _____

✓ **I wish to Opt Out of the Visa® Account Updater Program**

_____   _____
Cardholder Signature   Date

Drop off or Mail to*: Greater Cincinnati Credit Union, C/o VAU Opt-Out, 7221 Montgomery Rd, Cincinnati OH 45236*

GCCU USE ONLY: ENTERED BY_____   DATE _____