# 84th Annual Meeting Saturday, March 23, 2019

**Sharonville Convention Center** 

## **GREATER CINCINNATI CREDIT UNION**

## **ESTABLISHED 1935**

OUR MISSION:

To provide safe, economically sound, competitive financial services to meet the needs of members in a efficient, convenient and personalized manner.





#### **GREATER CINCINNATI CREDIT UNION**

EST ABLISHED 1935

NORTH COLLEGE HILL • 6899 Hamilton Ave. • Cincinnati, OH 45224 WESTWOOD • 3287 Werk Road • Cincinnati, OH 45211 SILVERTON • 7221 Montgomery Rd. • Cincinnati, OH 45236 MASON • 7948 Mason Montgomery Rd • Mason, OH 45040

### 84<sup>th</sup> Annual Meeting Saturday, March 23, 2019

SHARONVILLE CONVENTION CENTER

Agenda Registration –11:30 A.M. – 12:00 Noon Invocation Buffet Luncheon -12:00 Noon **Business Meeting – Immediately following Meal** 

1.	Call to Order and Pledge of Allegiance
2.	Roll Call of Directors Charles Dick, Secretary Determination of Quorum
3.	Minutes of 83 <sup>rd</sup> Annual Meeting (Written)
4.	Reports (Written): President's Report of Directors Treasurer's Financial Report Loan Officer's Credit Report Security Officer's Report Audit Report
5.	Unfinished Business Harriet Russell
6.	New Business       Harriet Russell         Introduction of New CEO John Verkley       Nominating Committee         Report of Attorney       Joyce Hooks         Oath of Office       Judy Meiering         Door Prizes       Joyce Hooks         Wanda Jones, Judy Meiering, Garnet Ingram

7. Adjournment

<b>BOARD OF DIRECTORS</b>					
Harriet Russell	Charles Dick	Wanda Jones	Garnet Ingram		
President	Secretary	Director	Ex-Officio		
T 1 X C 1 1					
Judy Meiering	Ceair Baggett	Phillip Kiley	Hope Johnson Gordon		
Vice President	Director	Director	Ex-Officio		
Elaine Murphy Joyce Hooks Anne Pinnau Ken Mason					
Treasurer	Director	Director	Ex-Officio		
Doord Mombarg Emoritug					

**Board Members Emeritus** Sam Grace

Ruth Clephane

Leonard Penn

MINUTES GREATER CINCINNATI CREDIT UNION, INC. 83rd Annual Meeting – March 24, 2018 Jack Casino Pavilion Ballroom

A Buffet Luncheon preceded the opening of the Meeting. Emeritus Director Sam Grace presented the Invocation.

President Harriet Russell called the meeting to order at 12:57 P.M. and declared a quorum to be present as 280 members were in attendance. She welcomed the members to the Annual Meeting. Judy Meiering led the members in reciting the Pledge of Allegiance to the Flag.

Vice President Judy Meiering, Acting Secretary, called the roll of the Directors, Members Emeritus and Ex-officio Committee. The roll call indicated that 8 directors, 2 director emeritus, and 3 of the ex-officio committee were present.

President Harriet Russell presented the written 82nd Annual Meeting minutes. It was duly moved and seconded to approve the minutes. Motion carried.

The following written reports were presented:

President's Report of Directors by President Harriet Russell Treasurer's Financial Report by Treasurer Elaine Murphy Loan Officer's Credit and Lending Report by Chief Lending Officer Dan Conroy Security Officer's Report by Security Officer Alan March Audit Report by the Ex-Officio Chairperson Ken Mason

President Russell introduced Jan Neumann and Sharon Eddingfield of Whitmer and Company, our CPAs.

A motion to approve the Report of Directors, with verbal comments by President Russell, was duly moved and seconded. Motion carried.

A motion to approve the Treasurer's Report, with verbal comments by Treasurer Elaine Murphy was duly moved and seconded. Motion carried.

A motion to approve the Credit and Lending Report was duly moved and seconded. Motion carried.

A motion to receive the Security Officer Report was duly moved and seconded. Motion carried.

A motion to approve the Audit Report, with verbal comments by Ken Mason, was duly moved and seconded. Motion carried.

President Harriet Russell asked if there was any unfinished business. None was offered. President Harriet Russell asked if there was any new business. None was offered.

President Harriet Russell introduced Financial Center representatives that were in attendance and thanked them for their generous door prizes— Tom Eisenzimmer of Eisenzimmer Financial, Mary Ann Jacobs & Justin Precht of Ritter and Randolph, LLC Attorneys at Law and Mr. Steve Mutterspaw of Trinity Debt Management Services were present. Other companies in the Financial Center include John J and Thomas R Schiff Insurance Agency and Long, Schaefer and Co.

As chairperson of the Nominating Committee, Joyce Hooks presented the December 9, 2017 report of Mr. Tim Burke, Esquire, Attorney at Manley Burke, LPA supervisor of the election. Mr. Burke reported that there were only three nominees for three positions and no mail ballot election was necessary, only membership affirmative action. President Harriet Russell asked for a motion to approve the report of the attorney. It was duly moved and seconded to accept the report, nominations and results. Motion carried. She then declared Wanda Jones, Elaine Murphy, and Anne Pinnau reelected. President Harriet Russell then administered the Oath of Office, required by Ohio law, to Wanda Jones, Elaine Murphy, and Anne Pinnau.

Joyce Hooks, chairperson of the Annual Meeting Committee was assisted by Harriet Russell, Phil Kiley and Garnet Ingram in the distribution of 72 door prizes.

Meeting Adjourned at 1:36 P.M.

Respectfully Submitted,

Charles T. Dick, Secretary

Judith A. Meiering, Acting Secretary

Harriet Russell, President

## GREATER CINCINNATI CREDIT UNION 2018 REPORT OF THE DIRECTORS

### If your actions inspire others to dream more, learn more, do more and become more, you are a leader. – John Quincy Adams

**Leadership** is a quality that is admired, desired and for an organization like the Credit Union, invaluable. Since 1935 members have enjoyed the great fortune of many special leaders who have shaped and grown the Credit Union into a successful organization.

Originating 84 years ago with our founding CEO Clyde Hall, spanning forward to noted Board members who have previously served such as Clifford Franklin, Wylie Ferguson, Sheila Taylor and Moss White, up to our present day CEO Daryl T. Sawyer, leadership has always been in abundant supply.

For the last 31 years Daryl's leadership has been instrumental in growing the Credit Union to over \$100 million in asset size, expanding from just one office to now four branch locations, as well as overseeing the addition of numerous products and services that have enhanced our members financial service needs. A true leader cannot accomplish goals without a strong support team. Over his tenure Daryl has assembled a Senior Management team with over 180 years of combined experience working for the Credit Union.

Speaking with you today brings forth mixed emotions of both melancholy and excitement as I announce Daryl's retirement as CEO as he takes on a new advisory role within the organization. Assuming the role of CEO will be John J. Verkley, current CFO, with over 32 years of experience and dedication to the Credit Union. On behalf of the entire Board of Directors and Ex Officio members I would like to sincerely thank Daryl for his unmatched loyalty and commitment to the Credit Union over the last three decades. We are sad to see this chapter in the Credit Union's history come to an end. However as we embark on the next chapter we have an extreme sense of enthusiasm as Mr. Verkley guides the Credit Union into a successful future.

As we gather here today let us not forget the hard working Credit Union staff who maintain the expected high level of service and friendly experience to which members have become accustomed. Let us also thank our Financial Service Partners who are in attendance with us today who provide our members with vital services to enhance their overall financial well-being.

I would like to thank my fellow Board Members and Ex Officio members who dedicate their time and attention volunteering for the Credit Union. It is this group's passion and leadership that ensures we are a strong, compliant, and successful organization today, tomorrow and into the future.

Lastly, I am proud to continue serving as your Board President and would like to thank YOU, our members, who are the reason we are all gathered here this afternoon. Without your continued support and loyalty to the Credit Union we would not be able to commemorate our 84<sup>th</sup> anniversary with each of you today.

Harriet A. Russell Board President

#### GREATER CINCINNATI CREDIT UNION 2018 TREASURER'S REPORT

I am pleased to report that your Credit Union had a good year. We recorded a net income of \$ 178,882 in 2018, an increase of 144.29% compared to the previous year. The pace at which the Credit Union grew in 2018 was significant. The Credit Union saw an increase in deposits of 6.87%, a total increase of over \$6 million dollars, which increased total assets to over \$106 million dollars. With this increase in deposits, it allowed us to cover our strong loan demand, a 4.97% increase over 2017 loans. We were able grant to our fellow members' loans totaling \$15,865,352.

Liquidity was not a concern in 2018. We were able to invest in insured jumbo CD's and excess funds were earning dividends placed in overnight accounts. Our investment portfolio helped us add to our total net income in 2018. Investment income increase 51.60% from 2017. Some of this increase is attributed to the rising interest rates that we have all seen. Our primary investment strategy is to invest in jumbo CD's with terms no greater than 5 years and in amounts that never exceed the insurable limits. We are optimistic that the economic improvements realized in 2018 will continue to lead to further economic expansion in the coming years and will continue to stimulate both loan and deposit growth.

We have made continued progress in improving operational efficiencies as reflected in our expense ratio. Expenses had a modest increase of 1.66%. And while containing our expenses, we were able to implement a new and improved Home Banking and Mobile service in early 2018. New features were introduced including remote deposit that uses a phone's camera to take a picture of a check to submit for deposit, Popmoney personal payment service allows for sending money using only the recipient's name and email address or mobile phone number, transfers may be made between external accounts at different financial institutions and a Personal Finance Manager that aggregates account data from virtually any online source and gives you a view of your complete financial picture. All of these services have been well received by our members with very positive feedback. We will continue vigilant cybersecurity protection of our computer networks. Protecting our member's financial data is our highest priority!

Our continued improvement as an organization is due to the hard work and dedication of our Board of Directors and Staff. In 2019, we are going to continue emphasizing loan growth, expense control and asset quality. We are committed to insure that the membership is provided the best service possible and we will continue to strive to add value to being a member of the Greater Cincinnati Credit Union.

Elaine Murphy Treasurer

#### GREATER CINCINNATI CREDIT UNION 2018 CREDIT AND LENDING OPERATIONS REPORT

For the operating year 2018, the Credit Union processed 1,793 loan applications, including Visa Credit Cards and approved 1034 or 58%. The total dollars disbursed for all loans was \$15,865,353.

Included in the total loans disbursed are the following:

- 30 First Mortgage Loans totaling \$4,887,800.
- 13 Home Equity Loans/Line of Credits totaling \$312,500.
- 236 Indirect RV Loans from our local dealerships totaling \$5,806,549.
- 178 Direct Member Auto & RV Loans totaling \$3,257,281.
- The remaining \$1,601,223 was comprised of personal loans and Visa Credit Cards.

Members borrowing overall in 2018 increased by \$4,421,314 or 39%. The loan approval rate of 58% was a drop of 1% from the previous year 2017 though comparable to previous years. These fluctuations year to year are not uncommon and are more reflective of individual needs for credit in certain categories such as homes and vehicles.

Losses resulting from delinquencies, bankruptcies and deceased member accounts continue to trend lower. The Board of Directors approved the charge off of \$163,339 of loans in 2018 including \$34,642 of VISA credit cards. This represents the lowest annual loss in the past 7 years. The Credit Union recovered \$46,924 of previously charged off loans in 2018.

#### **APPLY FOR A LOAN TODAY!**

Stop by one of our 4 locations and complete a loan application or visit our website at <u>WWW.GCCU.ORG</u> and click on "APPLY FOR A LOAN". If you need more information, please call 513-559-1234 Ext 1111 and speak with one of our loan representatives.

Daniel J. Conroy Chief Lending Officer

#### GREATER CINCINNATI CREDIT UNION 2018 REPORT OF THE SECURITY OFFICER

The GCCU Security Office strives to ensure the security and safety of the employees and members of GCCU and their assets, through training, inspections, and investigations. The goal is to prevent losses, rather than spending time and effort recovering losses after the fact.

A 2016 study by the Association for Financial Professionals said, "paper checks continue to lead as the payment type most susceptible to fraudulent attacks." However, training of GCCU staff is having a positive impact. In just one instance, one member services representative recognized and stopped two fraudulent checks in less than two weeks' time. Her actions prevented more than \$10,000.00 in losses. Though notable, that instance is not unusual at GCCU.

In 2018, GCCU was one of only 100 financial institutions nationally invited to participate in a pilot program to evaluate, "BankSafe," training. Sponsored by the American Association of Retired Persons, BankSafe trains financial institution front-line staff to recognize when senior citizens are being financially exploited or victimized. Input from GCCU employees is helping AARP to refine BankSafe for national distribution in 2019.

GCCU Security conducted an audit of robbery kits in all its locations. Each kit was updated with current information and forms. Now all kits are alike as to content. A portion of October's semi-annual training covered the use of the updated kit.

In 2018, GCCU Security initiated five formal investigations. Only one of those cases involved a loss to GCCU. The county prosecutor declined to accept the case and it was turned over to Collections. The start of "mobile check deposits," in 2018 created some concern for Security. However, the processes put in place by management, accounting, and information technology has identified only five fraudulent mobile deposit cases, all of which were stopped before GCCU suffered a loss.

GCCU Security performed many informal investigations throughout the year. These included internal review of daily operations at our branches; investigating suspicious activity on GCCU properties; or assisting law enforcement or other financial institutions. Upgrades to cameras have improved the value of the videos for both investigations and training.

Also in 2018, GCCU's security office:

- Issued 22 alerts to GCCU staff concerning crime trends and security issues
- Performed investigations into the backgrounds of several applicants for employment with GCCU
- Delivered two formal training classes to employees covering security issues and response to robberies
- Delivered fraud and safety presentations to community groups
- Published newsletters on GCCU's website and Facebook page providing members with information which can help them avoid losses due to frauds and scams

Alan C. March Security Officer

#### GREATER CINCINNATI CREDIT UNION 2018 AUDIT REPORT

#### "Well Balanced Growth with Prudent Oversight"

2018 was another year of consistent growth and change for your Credit Union. So much so, that when regulators now compare us with other Credit Unions, we have graduated to a new peer group with much larger assets.

Ex-Officio Directors are appointed (non-voting) members of the Board that serve as liaisons with our outside CPA firm, Whitmer and Company. We review and report their audit findings to Board Members throughout the year to ensure that your Credit Union is being operated by Management in a safe and sound manner.

We participate in the regular monthly Board Meetings and serve on various committees through which we observe the overall governance of your Credit Union. You can be confident that your Credit Union is well managed with experienced and committed personnel and policies at all levels.

Therefore, we are pleased to report that there were no significant findings or errors of omission and that the 2018 financials reported are accurately stated.

Prudent oversight requires training, knowledge and experience. We continue to expand our formal training and development programs for all staff, Management and Board members. While our responsibility to you our members is consistent, to do so, we must be well trained to stay current with new regulations and procedures.

#### Ken Mason (Chair), Garnet Ingram, Hope Johnson Ex-Officio Board Members

### Whitmer & Company CPAs, LLP

One Gateway 615 Elsinore Place, Suite 625 Cincinnati, Ohio 45202-1427 Phone: (513) 381-8010 Fax: (513) 381-2601

#### **INDEPENDENT AUDITOR'S REPORT**

To the Board of Directors and Members of Greater Cincinnati Credit Union, Inc.

We have audited the accompanying financial statements of Greater Cincinnati Credit Union, Inc., which comprise the statements of financial condition as of December 31, 2018 and 2017, and the related statements of income, comprehensive income, changes in members' equity and cash flows for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Greater Cincinnati Credit Union, Inc. as of December 31, 2018 and 2017, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Whitmin & Company CPABLEP

Whitmer & Company CPAs, LLP Cincinnati, Ohio

March 8, 2019

#### GREATER CINCINNATI CREDIT UNION, INC. STATEMENTS OF FINANCIAL CONDITION DECEMBER 31, 2018 AND 2017

#### ASSETS

	<u>2018</u>	2017	
Assets			
Cash and cash equivalents	\$ 5,400,290	\$ 9,011,779	
Deposits at a Corporate Credit Union	733,291	733,291	
Time deposits	31,134,152	24,060,185	
Securities available-for-sale	1,499,688	1,296,001	
Loans to members, net of allowance for loan losses	60,503,038	57,349,198	
Real estate loans in process of foreclosure or liquidation	243,748	476,901	
Other loans in process of liquidation	17,982	52,277	
Accrued interest receivable	409,137	418,753	
Premises and equipment	3,067,845	3,159,985	
Prepaid expenses and other assets	800,314	710,361	
American Share Insurance deposit	1,173,846	1,115,543	
Total Assets	\$ 104,983,331	\$ 98,384,274	
LIABILITIES AND MEMBERS' EQUITY			
Liabilities			
Members' share and savings accounts	\$ 96,533,132	\$ 90,318,656	
Line of credit	-	-	
Accrued interest payable	44,099	31,607	
Accrued expenses and other liabilities	547,781	558,261	
Total Liabilities	97,125,012	90,908,524	
Commitments and Contingent Liabilities			
Members' Equity, Substantially Restricted			
Regular reserves	5,117,118	5,117,118	
Undivided earnings	1,241,513	1,062,631	
Accumulated other comprehensive income	1,499,688	1,296,001	
Total Members' Equity	7,858,319	7,475,750	
Total Liabilities and Members' Equity	\$ 104,983,331	\$ 98,384,274	

#### STATEMENTS OF INCOME AND COMPREHENSIVE INCOME YEARS ENDED DECEMBER 31, 2018 AND 2017

	<u>2018</u>	<u>2017</u>
Interest Income Interest and fees on loans to members Interest on investments and cash equivalents	\$ 3,159,175 669,387	\$ 3,112,052 441,525
Total Interest Income	 3,828,562	 3,553,577
Interest Expense Dividends on members' share and savings accounts	441,510	350,956
Total Interest Expense	441,510	350,956
Net Interest Income	 3,387,052	 3,202,621
Provision for Loan Losses	120,000	74,700
Net Interest Income after Provision for Loan Losses	3,267,052	3,127,921
Non-Interest Income Income from fees and charges Gain on sale of foreclosed assets Other non-interest income Total Non-Interest Income	 905,778 - 650,125 1,555,903	 900,481 16,682 639,624 1,556,787
Non-Interest Expense Compensation and benefits Occupancy American Share Insurance premium Other non-interest expense	 2,061,148 330,971 18,000 2,233,954	 2,049,231 345,139 22,512 2,194,602
Total Non-Interest Expense	 4,644,073	 4,611,484
Net Income	\$ 178,882	\$ 73,224
	<u>2018</u>	<u>2017</u>
Net Income Changes in net unrealized gain on securities available-for-sale	\$ 178,882 203,687	\$ 73,224 409,192
Total Comprehensive Income	\$ 382,569	\$ 482,416

#### GREATER CINCINNATI CREDIT UNION, INC. STATEMENTS OF CHANGES IN MEMBERS' EQUITY YEARS ENDED DECEMBER 31, 2018 AND 2017

	Regular Reserves	Undivide d Earnings	Accumulated Other Comprehensive Income	Total
Balances, December 31, 2016	\$5,117,118	\$ 989,407	\$ 886,809	\$6,993,334
Comprehensive Income		73,224	409,192	482,416
Balances, December 31, 2017	5,117,118	1,062,631	1,296,001	7,475,750
Comprehensive Income		178,882	203,687	382,569
Balances, December 31, 2018	\$5,117,118	\$1,241,513	\$1,499,688	\$7,858,319

#### STATEMENTS OF CASH FLOWS YEARS ENDED DECEMBER 31, 2018 AND 2017

	<u>2018</u>	<u>2017</u>
Cash Flows from Operating Activities		
Net income	\$ 178,882	\$ 73,224
Adjustments to reconcile net income		
to net cash provided by (used in) operating activities		
Depreciation and amortization Provision for loan losses	233,621	237,099
Gain on sale of foreclosed assets	120,000	74,700
(Increase) decrease in interest receivable	9,616	(16,682) 1,081
(Increase) decrease in prepaid expenses and	,,	-,
other assets	(89,953)	6,008
Increase (decrease) in interest payable	12,492	4,412
Increase (decrease) in accrued expenses		
and other liabilities	(10,480)	73,845
Total adjustments	275,296	380,463
Net Cash Provided by (Used in) Operating Activities	454,178	453,687
Cash Flows from Investing Activities		
Proceeds from maturing time deposits	3,861,616	4,039,694
Acquisition of time deposits	(10,935,583)	(7,712,905)
Acquisition of premises and equipment	(141,481)	(71,753)
(Increase) decrease in loans to members,		
net of principal collections	(3,006,392)	28,865
(Increase) decrease in foreclosed assets	-	(112,263)
Proceeds from the sale of foreclosed assets (Increase) decrease in American Share Insurance deposit	- (58.303)	128,945 5,976
(increase) decrease in American Share insurance deposit	(58,303)	5,970
Net Cash Provided by (Used in) Investing Activities	(10,280,143)	(3,693,441)
Cash Flows from Financing Activities Net increase (decrease) in members'		
share and savings accounts	6,214,476	4,473,032
Net Cash Provided by (Used in) Financing Activities	6,214,476	4,473,032
Net Increase (Decrease) in Cash and Cash Equivalents	(3,611,489)	1,233,278
Cash and Cash Equivalents, Beginning of Year	9,011,779	7,778,501
Cash and Cash Equivalents, End of Year	\$ 5,400,290	\$ 9,011,779
Supplemental Cash Flow Disclosures		
Cash paid for interest expense	\$ 429,018	\$ 364,544
Increase (decrease) in unrealized gain on	¢ 000.00-	¢ 400.100
securities available-for-sale	\$ 203,687	\$ 409,192



### **GREATER CINCINNATI CREDIT UNION**

#### ESTABLISHED 1935

#### **Silverton Office**

7221 Montgomery Road Cincinnati, Ohio 45236

#### North College Hill Office

6899 Hamilton Avenue Cincinnati, Ohio 45224

#### **Westwood Office**

3287 Werk Road Cincinnati, Ohio 45211

#### **Mason Office**

7948 Mason Montgomery Road Mason, Ohio 45040

#### PAST SECRETARIES

I HOI DECKEIT	
1935 - 1946	Anna Skelton
1947 – 1951	Ilo Feurt
1952	Virginia D. Hollenberg
1953	Robert L. Englert
1954	Jennie Saunders
1955	Lewis M. Harrison
1956 - 1969	Ilo Feurt
1969 - 1978	Jean Frehse
1978 - 1988	Harriet Russell
1988 - Present	Charles Dick

#### PAST TREASURERS

1935 – 1945	Erich T. Bergman
1945 – 1978	Clyde A. Hall
1978 – 1984	Doris Doudican
1984 - 2004	Leonard Penn
2004 – Present	Elaine Murphy

#### PAST MANAGERS/CEOS

1945 – 1973	Clyde A. Hall
1973 - 1973	John Wagner
1973 - 1976	Linda Hoog
1976 – 1988	John Kosey
1988 – Present	Daryl Sawyer

#### PAST PRESIDENTS

1935 - 1960	Raymond T. Fell
1961 – 1965	John F. Locke
1966 - 1978	Arthur Chesley
1978	Jean Frehse
1978 - 2000	Clifford Franklin
2000 – Present	Harriet Russell

#### PAST VICE PRESIDENTS

1935 – 1960	John F. Locke
1961 - 1965	Arthur Chesley
1966 - 1978	Arthur Havlovic
1978	Cora Fitch
1978 - 1988	Wylie Ferguson
1988 - 2000	Harriet Russell
2000 - 2004	Wylie Ferguson
2004 - 2011	Sheila Taylor
2011 - Present	Judy Meiering

### The Credit Union Brings Together The Services You Need For A Better Life.

#### **Eisenzimmer Financial Services, Inc.**

Financial Analysis and Budgeting; Mutual Funds, Brokerage Services Telephone: (513) 984-9111 www.eisenzimmerfinancial.com

#### Long, Schaefer & Company, Inc.

Tax Consultation and Planning; Complete Tax Preparation Services Telephone: (513) 245-0300 www.longschaefer.com

#### Ritter & Randolph, LLC

Attorneys at Law Telephone: (513) 381-5700 www.ritterandrandolph.com

#### John J. & Thomas R. Schiff Insurance Agency

Auto, Home, Personal Liability and Life Insurance as well as Long Term Care and Annuities Telephone: (513) 870-2580

#### **Trinity Debt Management**

Debt Management Telephone: 1-800-758-3844 www.trinitycredit.org

Arrangements can be made to meet with the Financial Center representatives at their offices or at any Credit Union branch office. Representatives can be reached at their offices.