

COVID-19 VIRUS UPDATE:

WE ARE VERY EXCITED TO ANNOUNCE THAT ALL BRANCH LOBBIES FULLY REOPENED ON MONDAY JUNE 8. THE LAST THREE MONTHS HAVE BEEN AN EXTREMELY DIFFICULT TIME FOR EVERYONE. REST ASSURED THAT AN EXTENSIVE AMOUNT OF PLANNING AND PREPARATION FOR RE-OPENING LOBBIES HAS OCCURED. OUR PRIMARY GOAL IS TO MAINTAIN THE SAFETY OF BOTH MEMBERS AND STAFF.

WHEN YOU VISIT A BRANCH LOBBY LOCATION ON OR AFTER JUNE 8TH, YOU WILL NOTICE MANY CHANGES SUCH AS A STAFF MEMBER GREETING YOU AT THE DOOR, STAFF MEMBERS WEARING MASKS, GERM GUARDS INSTALLED AT ALL TELLER WINDOWS, 6FT DISTANCE MARKERS, REMOVAL OF EXCESS FURNITURE, REMOVAL OF PAMPHLETS, AND CLEANING & SANITIZING THROUGHOUT THE DAY. THE FRIENDLY CUSTOMER SERVICE YOU HAVE COME TO EXPECT HAS NOT CHANGED.

WE HAVE MISSED THE ONE ON ONE INTERACTION WITH YOU AND LOOK FORWARD TO SERVING YOU SOON. UNTIL THEN WE WISH EVERYONE CONTINUED GOOD HEALTH!

PLEASE NOTE THE FOLLOWING WHEN PLANNING YOUR NEXT VISIT TO A BRANCH LOBBY:

***HOURS OF OPERATION: LOBBIES MONDAY-FRIDAY 930A-530P & DRIVE-THRU'S 9A-530P. LOBBIES WILL BE CLOSED ON SATURDAY'S HOWEVER DRIVE-THRU'S WILL BE OPEN ON SATURDAY'S 9A-NOON.**

*DO NOT ENTER A LOBBY IF YOU ARE FEELING ILL.

*PLEASE COMPLY WITH SOCIAL DISTANCING INSIDE AND OUTSIDE OF THE LOBBY. SPECIAL 6FT MARKER SIGNS HAVE BEEN APPLIED TO THE LOBBY FLOORS INDICATING WHERE YOU SHOULD STAND.

*PLEASE COMPLY WITH MAXIMUM LOBBY OCCUPANCY. IF A LOBBY IS AT MAXIMUM CAPACITY YOU WILL BE ASKED TO REMAIN OUTSIDE IN LINE WHILE MAINTAINING SOCIAL DISTANCING.

*FACIAL COVERINGS (MASKS) WILL BE REQUIRED TO ENTER A LOBBY.

*PLEASE BE PREPARED TO TEMPORARILY LOWER YOUR MASK SO THE GREETER AT THE DOOR CAN PROPERLY IDENTIFY YOU.

*PLEASE BE PREPARED TO PRESENT FEDERAL OR STATE ISSUED IDENTIFICATION TO THE GREETER UPON ENTERING THE LOBBY.

*IF YOU DO NOT HAVE A MASK OR PREFER NOT TO WEAR ONE PLEASE UTILIZE OUR DRIVE-THRU WINDOWS TO COMPLETE YOUR TRANSACTION(S). YOU WILL NOT BE PERMITTED INSIDE A LOBBY.

*SPECIAL HOURS OF OPERATION FOR VULNERABLE MEMBERS WILL BE TUESDAY-THURSDAY 930A-1030A.

*TO LIMIT THE AMOUNT OF LOBBY ACTIVITY WE ASK THAT WHEN POSSIBLE YOU PLEASE USE OUR DRIVE-THRU'S AND/OR OUR ELECTRONIC REMOTE ONLINE BANKING SERVICES SUCH AS TELLIE ONLINE, TELLIE MOBILE APP, BILL PAY, REMOTE DEPOSIT CAPTURE, POP MONEY, ATM OR 24-HOUR DAY/NIGHT DROP.

*PLEASE CALL AHEAD TO SCHEDULE AN APPOINTMENT IF YOU WOULD LIKE TO APPLY FOR A LOAN OR OPEN A NEW ACCOUNT.

WE WISH EVERYONE CONTINUED GOOD HEALTH. STAY SAFE!